



# Milne Friend and Partners

Commercial Insurance Brokers and Independent Financial Advisers

Address: Suite 2.5, Renslade House, Bonhay Road, Exeter, EX4 3AY

Tel: 01392 430097 Fax: 01392 218696 Email: [help@milnefriend.co.uk](mailto:help@milnefriend.co.uk) Web: [www.milnefriend.co.uk](http://www.milnefriend.co.uk)

## Company Profile

Milne Friend and Partners is a family firm of insurance brokers offering both insurance and independent financial advice. The company was founded in 1979 by Rod Milne. Since then, the company has developed into one of Mid Devon's oldest and largest independent brokers. We specialise in commercial insurance but also provide personal lines for existing customers as well as many specialist insurances and financial products. Our focus is on customer relations: Whilst we are small enough to offer excellent customer support, we also have enough presence to effectively deal with insurance companies on your behalf.

## Insurance

We offer commercial insurance across many industries, especially in the small to medium sized business area. We have access to a wide range of markets from the large composites such as Aviva and NIG to the Lloyds market. We offer a full range of products, including:

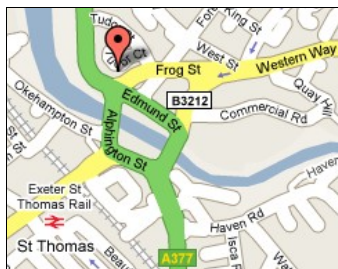
- Contractors
- Motor Traders
- Employers' Liability
- Public Liability
- Products Liability
- Professional Indemnity
- Commercial Vehicle
- Fleet
- Goods in Transit
- Marine
- Group Personal Accident
- Legal Expenses
- Directors and Officers
- Property Owners
- Personal Lines – Motor, Buildings, Contents, Travel

## Financial Services

We provide a range of financial services and offer help and advice on the many financial products available on the current market. Because we are independent, our advice is completely impartial. Below are some of the products we can advise on and offer:

- Life Assurance
- Income Protection
- Permanent Health Insurance
- Private Medical Insurance
- Critical Illness
- Healthcare Cash Plans
- Personal Pensions
- Company Schemes
- Stakeholder Pensions
- Unit Trusts
- ISAs
- Insurance Company Bonds
- Annuities

## Directions To Office



Exit M5 junction 31 and join the A30. After 1¾ miles, branch left at Alphington Junction sign-posted to Exeter. At roundabout, take the 3rd exit onto A377. After 1½ miles, take the 4th exit on Exebridges roundabout on to Frog Street - you will see

Renslade House on the corner between the 3rd and 4th exits. Take the first left on to Tudor Street. Immediately left again is Renslade House. There are 9 visitors parking spaces with a two hour limit in front of the building.

## Staff List



**Jamie Milne** DipCII CertPFS  
Partner

[jamie@milnefriend.co.uk](mailto:jamie@milnefriend.co.uk)

- New commercial business enquiries
- Commercial claims & account handling
- Available: Mon-Fri, lunch 1pm-2pm



**Jonathan Milne** BSc (Hons) DipCII  
Partner

[jon@milnefriend.co.uk](mailto:jon@milnefriend.co.uk)

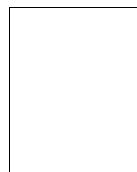
- New commercial business enquiries
- Commercial claims & account handling
- Available: Mon-Fri, lunch 1pm-2pm



**Peter Milne** CertCII  
Partner

[peter@milnefriend.co.uk](mailto:peter@milnefriend.co.uk)

- New commercial business enquiries
- Commercial claims & account handling
- Available: Mon-Fri, lunch 12pm-1pm



**Liz Dykes** IRIB  
Office Manager

[liz@milnefriend.co.uk](mailto:liz@milnefriend.co.uk)

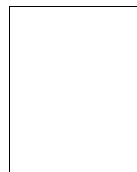
- Accounts & claims handling
- Complex enquiries
- Available: Mon, Tue, Thu, Fri, lunch 1pm-2pm



**Mike Parrott** CertCII  
New Business Administrator

[mike@milnefriend.co.uk](mailto:mike@milnefriend.co.uk)

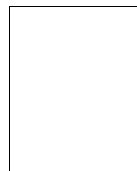
- New commercial business enquiries
- Commercial claims & account handling
- Available: Mon-Fri, lunch 1pm-2pm



**Andrea Armstrong**  
Insurance Administrator

[andrea@milnefriend.co.uk](mailto:andrea@milnefriend.co.uk)

- Personal lines & commercial enquiries
- Account & claims handling
- Available: Mon-Fri, lunch 12pm-1pm

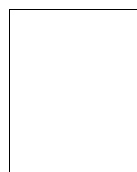


**Helen Hutton**

Office Administrator

[helen@milnefriend.co.uk](mailto:helen@milnefriend.co.uk)

- General enquiries
- Administration



**Barbara Bye**

New Business Contact Secretary

- Initial new business telephone introduction